

CLAIM FORM

TO BE COMPLETED BY THE CUSTOMER

CLAIM DETAILS

COMPANY / NAME AND ADDRESS OF THE BUYER

COMPANY ID / VAT ID

CONTACT PERSON

PHONE

E-MAIL

GOODS CLAIMED

DOCUMENT NUMBER

DATE OF PURCHASE (INVOICE DATE)

PART NUMBER

DETAILED DESCRIPTION OF THE FAULT

Describe the fault as precisely as you can: when it occurs and under what circumstances. This makes the whole process considerably easier and faster.

CONDITIONS FOR ACCEPTING GOODS FOR CLAIM PROCEEDINGS

- When claiming a warranty repair or replacement, **a copy of the invoice is an integral part of this form.**
- The goods will be handed over to the supplier **complete and with no signs of disassembly.**
- The goods must not be mechanically damaged by the customer. Any attempt at self-repair is inadmissible and may be treated as an **unjustified claim.**
- The claimant acknowledges and agrees that costs associated with an unjustified claim may be charged.

By signing this claim form the buyer confirms that they have read the terms and conditions and fully agree with them.

Date

Signature of the buyer

SERVICE SECTION (COMPLETED BY SPECIAL TURBO A.S.)

TECHNICIAN'S ASSESSMENT

Date

Signature